

Logistics/retail



E-tel Express (UK)

E-tel Express is a chain of retail stores operating in a number of countries, which offer the public a variety of business services, including copying, printing, binding, scanning, design, supply of a mailing address, internet usage and also local and international courier services.

Supported by its own national team of UK courier drivers, E-tel Express offers an instant solution for success by capitalising on the large growth market for online purchases, such as eBay and auction sales.

Franchise overview

E-tel Express is a division of the Network Telex Group, established in the UK in 1991, and is involved in the design and supply of unique telecom solutions.

Network Telex has global experience and over 25 years of trade history to assist with the growth of the E-tel Express brand.

Excellent territories are available in the UK and overseas, and E-tel Express offers instant income to its franchisees when they join.

Training

- Initial five-day training course to be hosted by E-tel Express at its training facility and

store in Ferndown, Dorset. A classroom course covers all aspects of the store, as well as business procedures, products and services

- Once the new franchise is open, a further two-day visit will be held at the franchisee's store in line with the opening date
- Further meetings will be on a one-day-per-quarter basis
- Franchisees may also email or call the support line at any time during the first 12 months of operation for ongoing support and assistance with growing the business.

Daily life of a franchisee

- Day to day, franchisees firstly open the store and ensure equipment is operational
- Client enquiries arrive in various ways: store walk-in, telephone enquiries, responding to adverts, by email and internet inquiries
- Each day is different, to meet the specific needs of the client
- Quotes, sales, delivering solutions, collecting payments, and promotions – you'll ensure all are carried out cost effectively and in a professional manner.



bfa status:
Provisional

Established:
1991

Number of outlets in the UK and Ireland:
Under 10

Areas available:
UK and Ireland

Investment level:
From £14,950

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